



Software Solutions

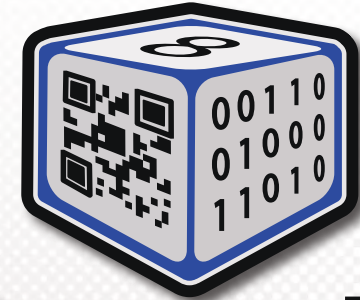
We support your network and PC's, but we believe it's the applications running on those PC's that really matter. As such, we have crafted software packages that meet our clients' specific needs and scripted custom spreadsheets that take the manual effort out of the process.

-  Timecards
-  Manifesting
-  Production
-  Inventory
-  Excel Programming
-  Document Management

When you hire Tensor IT, you will benefit from a pool of talented software developers who are focused on a return for your investment. We want to help make your computers work for you, and provide you with the customized software support that can take your business information systems to the next level.

We have deployed technologies from RFID scanners and mobile barcode scanners, to touch screen kiosks and smart phone apps, and helped our customers become proactive in their approach to information systems. Put our team to work for you and let us help you find ways to save money, save time and realize a return on your investment.

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Tensor IT

Professional Local IT Support

**GROW YOUR BUSINESS,
NOT YOUR PROBLEMS**

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Why you should choose Tensor IT

Every thriving business relies on technology in one form or another. As most businesses grow, so does the IT infrastructure, along with the complexity and quantity of technical issues. There is nothing more frustrating than technical issues during business hours, which cause a loss of time and money. There is no greater relief than being able to call a real person and get real solutions. Tensor IT is a locally owned and operated IT management team. We provide first-class professional IT support and specialized services to help businesses take control of their IT infrastructure. Below you will find some key differences that separate us from our competitors.



Around-the-clock Service



Contract or Month-to-Month



Flexible Plans



Certified Technicians



HIPAA Compliant



Software Development



We recycle your old computers and devices in a responsible manner.

Serenity Services

Our **Serenity** services allows us to help our clients efficiently and effectively when problems arise so that they can focus on growing their business.



Remote Technical Support



Automated Maintenance



Anti-Virus Protection



Reliable Data Backup



Firewall and Security



Server Administration



Computer Repair



Network Optimization



Professional Ticketing System



Detailed System Monitors



VoIP Phone Services

SERENITY PORTAL

Enhanced Ticket Control – View and track your pending tickets.

Invoice Management – Manage your invoices through our portal. Pay your bill online with our online payment system.

Monthly Usage / Contracts - Our portal provides our clients easy access to time usage information and details about their contract agreement.

Project Management – When clients need big changes in their IT infrastructure, we make a series of tickets and organize them in a project. The customer is then able to track the progress of the project via our Serenity Portal.

FREEDOMVOICE

Freedom Voice is an affordable VoIP phone solution that offers the robust features that many companies rely on. Tensor IT is a FreedomIQ certified partner.

- Call clarity puts other VoIP to shame
- Features added frequently at no cost
- Change or add locations at any time
- Seamlessly connect remote offices
- Unlimited calling in the U.S.
- No expensive on premise equipment

Find out how our Serenity services can help you grow your business and take control of your information technology.

“ Tensor IT has met or exceeded our expectations. Their response times to our needs have been exceptional. We at NCF are finally in the hands of professional technicians and I have all the confidence that we picked the best team for our company. - North Coast Fabricators ”